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08 December 2021

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Update on our works in Colton

I'm writing to update you on how our work is progressing on the new sewage pumping station (SPS) and the new sewer in Main Street.

Scheme Ref- Capital YW.201495

Work on the SPS

Work is progressing and is on programme to be completed around April 2022.

Work in Main Street

We've laid around a third of the new gravity combined sewer in the road. Whilst carrying out this work we've noticed that about 20m of surface water sewer is in poor condition and also needs replacing.

We don't want to cause additional disruption by having to come back later in 2022, so to cut down on construction periods, our contactor will now replace both sewers at the same time. Work in Main Street will need to be kept to a minimum at the present time to allow for the correct gravity sewer flows to be obtained. Our Contractor first has to replace the surface water sewer in the field. It may take up to 2 weeks to complete this section then the team will continue along Main Street working on both sewers at the same time.

We've liaised with Highways who've agreed an extension to our original road closure. The road will remain closed and the diversion route will continue until 5pm on $17^{\rm th}$ December. Any excavations will be made safe and the road will then be opened up for the Christmas and New Year period.

We'll then re-close the road on Tuesday $4^{\rm th}$ January 2022 until Friday $25^{\rm th}$ February 2022 to complete our work in Main Street. This does factor in some time to account for the probability of bad weather during this period, but we'll aim to complete this work as quickly as we can to keep disruption to a minimum and re-open the road as soon as we can.

If during this time access to your property is going to be affected a member of our site team will visit you to discuss this in advance.

The bus services will continue as normal, until we reach Ye Old Sun Inn, which is likely to be early in the New Year. It will then turn round in the entrance to Grange Farm. Temporary bus stops will be in place.

Your refuse collections will continue so please put your bins out as normal and our site team will ensure they are emptied.

We don't need access inside your property and your water and wastewater services won't be affected. Always be aware of bogus callers and before letting anyone in please make sure you ask to see their identification.

I'd like to thank you for your continued patience whilst we carry out this essential work. I hope you'll agree that this is a better way to complete this work, at the same time, rather than having to come back again later next year to carry out this extra work.

I'll keep you updated and write to you again with further updates as work progresses.

If you've any questions, please contact our customer experience team on 0344 848 1099 (Monday to Thursday 8am to 5.30pm and 8am to 5pm on Friday) and quote reference Capital YW.201495.

Yours sincerely

Lesley White

Customer Liaison Advisor Customer Experience (Capital)